

Keeping our Seniors Safe Online

The following resources and links are accessible to anyone including those outside of State Government. The SuccessFactors Training Program does require you to be an employee or contractor and use a PeopleSoft User ID number to login and access the content.

Tech Support Scams Tech Support Crimes increased content geared specifically for the Senior age group.

- <https://www.aarp.org/money/scams-fraud/fake-online-tech-support/>
The [Microsoft](#) and [Apple](#) customer support websites have additional information on protecting yourself from tech support scammers.

Password Manager

- Bitwarden is the CNET 2025 review winner on password managers. FREE tier on multiple devices, see details here <https://www.cnet.com/tech/services-and-software/best-password-manager/>

Cyber-Seniors

- Provides FREE technology support and training for older adults <https://cyberseniors.org/>
- Sign-up to receive a weekly newsletter and webinar schedule here: <https://cyberseniors.org/free-tech-help/previous-webinars/>

Where to Report a Cyber-Crime

- IC3/Internet Crime Complaint Center www.IC3.gov
- ReportFraud.ftc.gov: <https://reportfraud.ftc.gov/> and 1-877-FTC-HELP

Additional Cyber Resources for Seniors

- CISA Cybersecurity Awareness Program Older American Resources <https://www.cisa.gov/resources-tools/resources/cisa-cybersecurity-awareness-program-older-american-resources>
- AARP Fraud Watch Network™ is a free resource for all. With AARP as your partner, you'll learn how to proactively spot scams, get guidance from our fraud specialists if you've been targeted, and feel more secure knowing that we advocate at the federal, state, and local levels to protect consumers and enforce the law. [AARP Fraud Watch Network](#)
- Older adults hardest hit by tech support scams [Consumer Protection for Older Adults \(FTC\)](#)
- Here's how online scammers prey on older Americans, and what they should know to fight back [Cybercrime and Older Americans \(CNBC\)](#)
- AARP Scams & Fraud Webpage [Scams and Fraud \(AARP\)](#)
- Internet Safety Guide for Seniors <https://www.safetydetectives.com/blog/the-ultimate-internet-safety-guide-for-seniors/>
- Find Charities You Can Trust <https://give.org/> and <https://www.charitynavigator.org/>
- 2025 Elder Fraud Report https://www.ic3.gov/AnnualReport/Reports/2025_IC3Report.pdf

Video Links Video content geared specifically for the Senior age group.

- **Mom Don't Click That Series**- The video series "Mom Don't Click That" takes an illuminating and light-hearted look at modern cybercrime through our parents' eyes, including the best advice for avoiding scams. <https://www.youtube.com/playlist?list=PLyahECG3KslHVAjbEuOJmflFqFXBVu1r5>
- **60 Minutes Report**- Cyber scammers target parents, grandparents for digital theft | 60 Minutes <https://www.youtube.com/watch?v=U2r1MJk85Zo>
- **Video resource for protecting Facebook Account**: <https://cyberseniors.org/previous-webinars/cyber-security/how-to-keep-your-facebook-account-safe-from-hackers/>

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Romance Scams

<https://www.fbi.gov/how-we-can-help-you/scams-and-safety/common-frauds-and-scams/romance-scams>

Reverse Image lookup

<https://tineye.com/>

<https://www.aarp.org/money/scams-fraud/reverse-image-search-for-fake-photos/>

Investment Scams

- Investment Fraud lures someone with promises of low- or no-risk investments that turn out to be non-existent <https://www.ic3.gov/CrimeInfo/Investment>
- CFTC Commodity Futures Trading Commission Learn & Protect Fraud Center <https://www.cftc.gov/LearnAndProtect>
- ICANN created this website as a free public service that gives you the ability to look up publicly available contact and other information related to a domain name or an internet number resource such as an Autonomous System number (ASN), or IP networks. <https://lookup.icann.org/en>
- A Guide for Seniors-Protect Yourself Against Investment Fraud (72-page PDF document) DFPI-Protect-Yourself-from-Fraud-English-2nd-edition <https://dfpi.ca.gov/wp-content/uploads/sites/337/2024/01/DFPI-Protect-Yourself-from-Fraud-English-2nd-edition.pdf>
- Protect Yourself From Fraud - (24-page PDF document) Guide For Seniors prepared by SEC Office of Investor Education and Advocacy (OIEA) <https://www.govinfo.gov/content/pkg/GOVPUB-SE-PURL-LPS99015/pdf/GOVPUB-SE-PURL-LPS99015.pdf>

Keeping our Senior Population Safe Online Folder includes: One pagers and newsletters with awareness information geared toward the Senior age group and the specific threats they face. You may request the contents of this folder by emailing awareness@iot.IN.gov *Participants of the 2026 Pre-Retirement Seminar will receive this folder along with this toolkit sent to their state email address.*

- Security Hints & Tips Grandparent Scams
- Cybersecurity and Older Americans
- Security Documents: Tax and Identity Scams
- Security Documents: Social Media and Share with Care
- Security Documents: Romance Scams
- Grandkid, Charity and Tech Support Scam Bookmarks

NEW Romance Scams Resources No login required simply access the resources here: [Romance Scam Resources for Retirees](#)

This training program contains 6 resources on Romance Scams from KnowBe4, an IOT content provider. There are four (4) training videos and two (2) PDF documents. The video content totals 24 minutes in length.

- Security Snapshots "Waiting for the One" (Romance Scams) - 2 minutes
- Video: Reality Bytes: Romance Scam - 4 minutes
- Facing Fakes, Ep 1: The Targeted Fan Scam -8 minutes
- encryptED: Artificial Affection - 10 minutes
- Document: Reality Bytes - Romance Scam
- Document: Romance Phishing

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[IOT Cybersecurity Awareness Training Program for Pre-Retirement 2026 Seminar Attendees](#) This program is only available to state of Indiana employees or contractors who have access to SuccessFactors Learning. Select the hyperlink [here](#) to begin and/or assign the training program in SuccessFactors Learning. The Program is *optional* and IOT will not track completion data. You can assign yourself this content and share either the documents or play the videos as a resource for your Senior age loved ones.

Program Description: IOT's Pre-Retirement Training Program was created as an optional training track for the 2026 September/October INSPD Pre-Retirement Seminar attendees. The content in this program is 22 minutes in length and contains the following modules:

The following resources are available in the program:

- **Managing your Digital Footprint** - (5 minutes) Using the internet and various applications results in a trail of data, known as a digital footprint. This short training module examines that trail by exploring what a digital footprint is and how people can manage it to maintain privacy and security.
- **10 Ways to Stay Safe on Social Media** - (4 minutes) We all love social media but managing the security aspects can be complex. Here are 10 simple things you can do to stay safe and secure on social media.
- **ClickFix Stop and Spot the Threat**- (5 minutes) Learn how cybercriminals use the ClickFix technique to trick you into infecting your own computer. This video reveals how to identify these deceptive "Fix It" prompts, recognize red flags, and take action to keep yourself and your organization safe from this dangerous threat.
- **Cyber Trainer: Understanding Cookies** (8 minutes) This introductory module teaches fundamental cookie management skills through simple, real-world scenarios. Designed for beginners, it explains essential privacy concepts without technical jargon, empowering users to make informed choices about their digital footprint during everyday browsing. The module perfectly complements existing security awareness programs, email security training, or any foundational cybersecurity curriculum, creating a comprehensive approach to online safety.